

2025 va 2026-yillar davomida Samarqand viloyati shahar va tumanlar hokimliklari rahbariyati tomonidan ko‘rib chiqilgan jismoniy va yuridik shaxslarning murojaatlari to‘g‘risida ma‘lumot

1-jadval

T/r	Hokim va o‘rinbosarlari	Jami murojaatlar		Murojaatlar shakllari					
				Shaxsiy va sayyor qabullar (og‘zaki murojaatlar)		Yozma murojaatlar		Elektron murojaatlar	
		2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y
1	2	3	4	5	6	7	8	9	10
1	Samarkand shahar	1383	1391	211	185	1172	789	0	417
2	Kattaqo‘rg‘on shahar	364	348	143	149	212	195	9	4
3	Bulung‘ur	580	368	338	203	212	163	30	2
4	Ishtixon	703	735	458	483	217	243	28	9
5	Jomboy	1257	739	479	438	688	285	90	16
6	Kattaqo‘rg‘on	685	477	214	316	265	98	206	63
7	Narpay	776	627	391	392	360	235	25	0
8	Nurobod	420	291	227	110	168	155	25	26
9	Oqdaryo	238	194	116	80	122	114	0	0
10	Pastdarg‘om	724	674	374	309	301	344	49	21
11	Paxtachi	755	728	443	433	240	212	72	83
12	Payarik	1304	769	654	400	566	369	84	0
13	Qo‘shrabot	568	483	345	346	208	137	15	0
14	Samarqand	357	318	89	160	263	154	5	4
15	Tayloq	326	322	162	101	139	212	25	9
16	Urgut	1119	1105	489	392	588	640	42	73
	Jami	11559	9569	5133	4497	5721	4345	705	727

2025 va 2026-yillar davomida Samarqand viloyati shahar va tuman hokimligiga jismoniy va yuridik shaxslardan tushgan va nazoratga olingan murojaatlarning ko'rib chiqish natijalari to'g'risida ma'lumot

2-jadval

T/r	Murojaatda ko'tarilgan masalalar	Jami murojaatlar soni		Shu jumladan												
				Murojaatlar shakllari						2025-yil bo'yicha murojaatlarni ko'rib chiqish holatlari						
				Yozma murojaatlar		Elektron murojaatlar		Og'zaki murojaatlar (shaxsiy qabul, sayyor qabul, mas'ul xodimlar qabuli va ishonch telefon)		Nazoratga olinganlar	Jumladan				takroriyalar	muddati buzilganlar
				2025-y	2026-y	2025-y	2026-y	2025-y	2026-y		2025-y	2026-y	choralar ko'rildi	tushuntirildi		
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
1	Davlat va xo'jalik idoralari ishlari	57	50	44	23	2	1	11	26	50	33	12	2	3	0	0
2	Hokimiyat idoralarining ishlari	73	85	54	59	4	2	15	24	84	49	27	1	7	0	0
3	Moliya, soliq va bojxona masalasi	152	119	67	64	3	3	82	52	119	58	42	1	18	0	0
4	Bank, kredit masalalari	419	303	167	108	31	15	221	180	302	181	104	6	11	1	0
5	Ish, ish haqi va imtiyozlar	322	307	115	117	13	26	194	164	303	180	111	0	12	0	1
6	Nafaqa masalalari	519	346	207	111	40	22	272	213	345	232	89	8	16	1	0
7	Moddiy yordam masalalari	989	895	513	433	54	80	422	382	878	630	184	16	48	3	1
8	Korxonalar faoliyati va xususiy lashtirish masalasi	8	11	5	5	0	0	3	6	11	11	0	0	0	0	0
9	Tashqi iqtisodiy aloqalar masalasi	5	11	5	8	0	1	0	2	11	7	1	0	3	0	0
10	Tadbirkorlikni rivojlantirish masalasi	287	257	128	100	10	18	149	139	249	150	85	0	14	0	1
11	Fermer xo'jaliklari masalalari	562	483	286	255	25	16	251	212	483	312	134	2	35	0	0
12	Agrosanoat infrastrukturasi masalasi	36	70	22	31	0	2	14	37	70	43	18	0	9	0	0
13	Iste'mol tovarlari ishlab chiqarish masalasi	17	23	9	12	0	0	8	11	14	11	2	0	1	0	0
14	Bozor va savdo sohalari	210	174	88	58	3	9	119	107	165	107	42	2	14	0	0
15	Uy-joy va yer olish masalalari	868	697	417	261	30	91	421	345	651	411	189	8	43	0	0
16	Uylarni ta'mirlash masalalari	745	450	322	188	59	29	364	233	426	254	140	6	26	0	5
17	Kommunal-xizmat sohasi	342	319	153	98	6	73	183	148	317	185	90	6	36	1	0
18	Obodonlashtirish masalalari	410	293	233	120	9	18	168	155	287	137	112	4	34	1	0
19	Xususiy uy-joy mulkdorlari shirkati	50	81	29	29	1	26	20	26	79	44	29	3	3	0	0
20	Qurilish masalalari	641	533	318	231	15	61	308	241	527	308	166	4	49	0	2
21	Elektrlashtirish va gazlashtirish	843	562	421	217	95	21	327	324	562	375	148	2	37	0	0
22	Transport masalalari	137	163	71	107	1	13	65	43	163	69	63	0	31	0	0
23	Yoqilg'i-energetika sohalari	55	23	18	6	0	0	37	17	23	20	3	0	0	0	0
24	Mashinasozlik, avtomobil sanoati masalasi	1	2	1	2	0	0	0	0	2	2	0	0	0	0	0
25	Xalq ta'limi masalalari	250	213	115	105	9	28	126	80	213	130	58	7	18	2	0
26	Oliy va o'rta maxsus ta'lim	68	64	36	29	4	2	28	33	64	56	8	0	0	0	0
27	Sog'liqni saqlash sohasi	655	524	291	194	27	24	337	306	516	348	148	4	16	0	1
28	Madaniyat, matbuot va san'at ishlari	49	13	31	5	2	0	16	8	13	8	2	0	3	0	0
29	Din masalalari	48	17	23	6	3	0	22	11	17	9	3	0	5	0	0
30	Mahalla va QFY masalalari	248	284	123	139	6	25	119	120	284	134	133	4	13	0	0
31	Oila masalalari	540	455	328	247	24	20	188	188	451	272	162	1	16	0	1
32	Aloqa va axborot texnologiyasi	29	19	12	6	1	1	16	12	19	13	6	0	0	0	0
33	Sud masalalari	50	68	30	54	2	2	18	12	68	38	19	3	8	0	0
34	Prokuratura masalalari	21	61	7	33	1	0	13	28	61	31	25	1	4	0	0
35	Adliya masalalari	15	20	8	14	1	2	6	4	20	11	5	0	4	0	0
36	Ichki ishlar masalalari	79	55	39	25	2	2	38	28	55	28	21	1	5	0	0
37	Mudofaa masalalari	7	3	5	3	0	0	2	0	3	1	1	0	1	0	0
38	Turli masalalar	2191	1627	980	842	222	94	989	691	1621	1128	319	26	148	2	1
Jami		11998	9680	5721	4345	705	727	5572	4608	9526	6016	2701	118	691	11	13

2025 va 2026-yillar davomida Samarqand viloyati shahar va tumanlar hokimliklariga jismoniy va yuridik shaxslardan tushgan jami murojaatlarning bo'yicha taqqoslama tahlili to'g'risida ma'lumot

3-jadval

T/r	Shahar va tumanlar	Jami murojaatlar soni		Shu jumladan																			
				Murojaat etuvchilar toifasi				2025-yilda tushgan murojaatlar bo'yicha														Vazirlar Mahkamasidan kelgan	
		Jismoniy shaxslar		Yuridik shaxslar		Yozma murojaatlar	Elektron murojaatlar	Og'zaki murojaatlar				Hokimiyat apparatida ko'rilgan	Hududiy idoralarga yuborilgan	MFYga yuborilgan	Ko'rib chiqilmoqda	2025-y	2026-y	2025-y	2026-y				
		2025-y	2026-y	2025-y	2026-y			2025-y	2026-y	Jami	Rahbarlarning shaxsiy qabuli									sayyor qabuli	mas'ul xodimlarning qabuli	ishonch telefoni	
2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y				
1	Samarkand shahar	1636	1407	1031	875	605	532	789	417	201	70	115	10	6	1148	7	5	247	19	2	0	28	
2	Kattaqo'rg'on shahar	364	348	356	342	8	6	195	4	149	41	108	0	0	230	98	4	16	0	0	3	9	
3	Bulung'ur	627	368	592	335	35	33	163	2	203	106	97	0	0	290	47	0	31	0	0	22	25	
4	Ishtixon	769	748	723	736	46	12	243	9	496	374	109	4	9	531	127	69	21	0	0	16	18	
5	Jomboy	1257	739	861	608	396	131	285	16	438	246	192	0	0	292	396	20	31	2	0	52	20	
6	Kattaqo'rg'on	685	477	643	423	42	54	98	63	316	78	238	0	0	394	74	0	9	0	0	12	12	
7	Narpay	812	671	755	622	57	49	235	0	436	27	365	29	15	416	185	33	37	0	1	24	24	
8	Nurobod	420	291	403	283	17	8	155	26	110	70	40	0	0	155	89	0	47	0	0	11	11	
9	Oqdaryo	207	194	201	192	6	2	114	0	80	59	21	0	0	98	77	0	19	0	0	12	0	
10	Pastdarg'om	732	674	709	577	23	97	344	21	309	182	127	0	0	596	65	4	9	5	5	9	9	
11	Paxtachi	755	728	750	724	5	4	212	83	433	294	139	0	0	418	293	0	17	4	1	49	19	
12	Payarik	1279	797	1237	765	42	32	369	0	428	78	322	28	0	434	150	190	23	1	1	13	13	
13	Qo'shrabot	518	483	503	479	15	4	137	0	346	239	107	0	0	111	179	180	13	0	1	12	7	
14	Samarqand	357	318	351	316	6	2	154	4	160	87	73	0	0	312	2	0	4	1	1	8	0	
15	Tayloq	346	322	321	287	25	35	212	9	101	33	68	0	0	172	81	6	63	2	1	11	1	
16	Urgut	1234	1115	1118	1102	116	13	640	73	402	104	288	6	4	637	374	0	104	1	3	31	16	
Jami		11998	9680	10554	8666	1444	1014	4345	727	4608	2088	2409	77	34	6234	2244	511	691	35	16	285	212	

2025 va 2026-yillar davomida Samarqand viloyati shaxar va tuman hokimliklariga jismoniy va yuridik shaxslardan tushgan murojaatlarning turlari bo'yicha taqqoslama tahlili to'g'risida ma'lumot

4-jadval

T/r	Shahar va tumanlar	Jami murojaatlar soni		Shu jumladan															
				Jismoniy shaxslar bo'yicha								Yuridik shaxslar bo'yicha							
				Jami murojaatlar		Shu jumladan						Jami murojaatlar		Shu jumladan					
						Ariza		Shikoyat		Taklif				Ariza		Shikoyat		Taklif	
2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y		
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
1	Samarkand shahar	1636	1407	1031	875	1 028	872	0	0	3	3	605	532	597	524	8	8	0	0
2	Kattaqo'rg'on shahar	364	348	356	342	334	328	20	13	2	1	8	6	7	5	1	0	0	1
3	Bulung'ur	627	368	592	335	592	335	0	0	0	0	35	33	35	33	0	0	0	0
4	Ishtixon	769	748	723	736	674	674	13	13	36	49	46	12	36	7	4	1	6	4
5	Jomboy	1257	739	861	608	592	476	201	124	68	8	396	131	253	100	72	30	71	1
6	Kattaqo'rg'on	685	477	643	423	503	357	116	66	24	0	42	54	29	39	8	8	5	7
7	Narpay	812	671	755	622	602	494	152	128	1	0	57	49	44	38	13	11	0	0
8	Nurobod	420	291	403	283	403	274	0	5	0	4	17	8	17	8	0	0	0	0
9	Oqdaryo	207	194	201	192	198	190	3	2	0	0	6	2	6	2	0	0	0	0
10	Pastdarg'om	732	674	709	577	567	499	141	78	1	0	23	97	17	86	3	8	3	3
11	Paxtachi	755	728	750	724	750	724	0	0	0	0	5	4	5	4	0	0	0	0
12	Payarik	1279	797	1237	765	1 096	698	136	37	5	30	42	32	42	32	0	0	0	0
13	Qo'shrabot	518	483	503	479	484	471	19	8	0	0	15	4	15	4	0	0	0	0
14	Samarqand	357	318	351	316	351	316	0	0	0	0	6	2	6	2	0	0	0	0
15	Tayloq	346	322	321	287	272	259	32	14	17	14	25	35	20	29	0	1	5	5
16	Urgut	1234	1115	1118	1102	1 078	1 079	39	23	1	0	116	13	112	13	3	0	1	0
	Jami	11998	9680	10554	8666	9524	8046	872	511	158	109	1444	1014	1241	926	112	67	91	21

2026-yil davomida Samarqand viloyati shahar va tumanlar hokimliklariga jismoniy va yuridik shaxslardan O'zbekiston Respublikasi Prezidentining Xalq qabulxonalari va Virtual qabulxonasi orqali tushgan murojaatlar to'g'risida ma'lumot

5-jadval

T/r	Shahar va tumanlar	Xalq qabulxonalari orqali kelib tushgan murojaatlar							Muddat buzilgan	Virtual qabulxonasi orqali kelib tushgan murojaatlar							Muddat buzilgan
		Jami	Qanoatlantirilgan	Tushuntirish berilgan	Tegishliligi bo'yicha yuborilgan	Rad etilgan	Ko'rmay qoldirilgan yoki anonim deb topilgan	Ko'rib chiqilmoqda		Jami	Qanoatlantirilgan	Tushuntirish berilgan	Tegishliligi bo'yicha yuborilgan	Rad etilgan	Ko'rmay qoldirilgan yoki anonim deb topilgan	Ko'rib chiqilmoqda	
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
1	Samarkand shahar	13	8	0	0	0	0	5	0	582	479	5	0	0	0	98	3
2	Kattaqo'rg'on shahar	5	3	1	0	0	0	1	0	41	26	5	0	2	0	8	1
3	Bulung'ur	1	1							80	64	9		1		6	0
4	Ishtixon	8	5	1	0	0	0	2	0	121	86	6	2	1	1	25	0
5	Jomboy	1	1	0	0	0	0	0	0	41	19	7	0	2	0	13	0
6	Kattaqo'rg'on	6	2	4	0	0	0	0	0	99	27	62	6	0	0	4	2
7	Narpay	5	3	0	0	0	0	2	0	125	97	1	0	0	0	27	0
8	Nurobod	1	1	0	0	0	0	0	0	24	16	1	0	0	0	7	3
9	Oqdaryo	3	1	1	0	0	0	1	0	64	18	30	0	3	0	13	0
10	Pastdarg'om	7	6	1	0	0	0	0	1	69	46	17	3	0	0	3	3
11	Paxtachi	2	2	0	0	0	0	0	0	69	53	6	0	0	0	10	3
12	Payarik	5	3	1	0	0	0	1	0	154	110	18	0	0	0	26	0
13	Qo'shrabot	0	0	0	0	0	0	0	0	28	20	6	0	0	0	2	0
14	Samarqand	1	1	0	0	0	0	0	0	64	41	17	0	1	0	5	0
15	Tayloq	2	1	0	0	0	0	1	1	52	44	1	0	2	0	5	0
16	Urgut	15	13	2	0	0	0	0	3	159	122	18	0	2	0	17	1
Jami		75	51	11	0	0	0	13	5	1772	1268	209	11	14	1	269	16

2025 va 2026-yillar davomida Samarqand viloyatining shahar va tumanlar hokimligida jismoniy va yuridik shaxslarning murojaatlarni ko'rib chiqishda rahbar va mas'ul xodimlar tomonidan kamchiliklar, qonunbuzarlikka yo'l qo'yganliklar uchun javobgarlikka tortilganlik to'g'risida ma'lumot

6-jadval

№	Shahar va tumanlar	Javobgarlik turlari													
		Intizomiy javobgarlik								Ma'muriy javobgarlik		Jinoiy javobgarlik		Jami	
		Jarima		Xayfsan		Lavozimidan ozod etish		Jami							
		2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y	2025-y	2026-y
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
1	Samarkand shahar	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2	Kattaqo'rg'on shahar	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3	Bulung'ur	1	0	3	1	0	0	4	1	0	0	0	0	4	1
4	Ishtixon	0	0	1	1	0	0	1	1	0	0	0	0	1	1
5	Jomboy	0	0	1	2	0	0	1	2	0	0	0	0	1	2
6	Kattaqo'rg'on	0	0	3	2	0	0	3	2	0	0	0	0	3	2
7	Narpay	0	0	0	0	0	0	0	0	0	0	0	0	0	0
8	Nurobod	0	0	0	0	0	0	0	0	0	0	0	0	0	0
9	Oqdaryo	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10	Pastdarg'om	0	0	2	2	0	0	2	2	0	0	0	0	2	2
11	Paxtachi	0	0	2	0	0	0	2	0	0	0	0	0	2	0
12	Payarik	0	0	0	0	0	0	0	0	0	0	0	0	0	0
13	Qo'shrabot	0	0	0	0	0	0	0	0	0	0	0	0	0	0
14	Samarqand	0	0	0	2	2	1	2	3	0	0	0	0	2	3
15	Tayloq	0	0	3	3	0	0	3	3	0	0	0	0	3	3
16	Urgut	0	0	2	3	0	0	2	3	0	0	0	0	2	3
Jami		1	0	17	16	2	1	20	17	0	0	0	0	20	17